

Job title **Electronic Test and Measurement Support Engineer**
Location **Finland (Espoo) or Sweden (Stockholm)**

<p>About our client</p>	<p>Talent Search People is a Consulting Company specialized in the Recruitment & Outsourcing of IT & commercial people & native speakers.</p> <p>Our client is Agilent Technologies, a multinational company focusing on high-growth markets in communications, electronics and life sciences. Recognized as an industry leader, it is first worldwide in the test and measurement market. The company operates in two primary businesses: electronic and bio-analytical measurement.</p> <p>Our client, Agilent Technologies, is looking for a Electronic Test and Measurement Support Engineer.</p>
<p>Job role</p>	<p>Join the Nordic Customer Response Centre, where you'll be working in an open and dynamic environment, working in close collaboration with Nordic Sales and Support organisation to provide remote pre and post sales technical support to external customers and our strategic partners.</p> <p>The Technical Support Engineer is a key player in the customer value chain and you are critical in supporting the customer's technical problems. This position requires high energy, a good attitude and teamwork, to drive cost effective problem resolution for our customers. Strong customer focus, technical competence and flexibility to adapt to new technologies, are key success factors.</p> <p>Typical applications are test of electronic components, digital modulation in wireless communications and a wide range of signal analysis and data acquisition applications. Your knowledge of measurement automation applications to solve connectivity problems is a key advantage.</p> <p>You will be required to demonstrate a broad knowledge of instrumentation and technologies and position client's solutions effectively versus the competition.</p> <p>Responsibilities include:</p> <ul style="list-style-type: none"> • Be responsible for interfacing with existing or potential customers, sales and/or service representatives to handle a variety of general information, pre-sales or post-sales enquiries of a technical and occasional non-technical nature. • Provide timely and effective remote pre and post sales technical support, solving technical problems of varied scope and complexity. • Close cooperation with client's product and software divisions, to ensure timely management and resolution of technical cases. • Evaluate and qualify further the customer needs and route the call appropriately within the organisation. • Update customer information in client's internal systems. • Leverage post sales interactions with customers to probe and qualify further revenue opportunities. • May book transactional sales opportunities and provides highly qualified leads to the sales organisation.
<p>The profile we are looking for</p>	<p>You will need to be educated to at least university degree level and are eager to build on your technical support ability, telephone skills and basic industry knowledge. While some experience would be an advantage, a positive, solutions-oriented approach and customer-focus are what will</p>

	<p>really drive your success.</p> <p>Requirements:</p> <ul style="list-style-type: none"> • Electronic Engineering degree or equivalent, and up to 2 years related experience. • Ability to interpret customer needs and technical theory into real world practice • Passionate about customers, always putting the customer first in all that you do. • Strong organisational skills, ability to multi-task, prioritise and work well under pressure. • Excellent interpersonal skills, oral, written and face to face. • Approachable, ability to engage and communicate effectively at all levels of the organisation. • Demonstrated personal initiative, accountability, tenacity and perseverance in achieving goals. • Strong analytical skills, independent judgment and the ability to communicate ideas clearly and persuasively. • Good team player; the ability to work in a multi-cultural cross-department environment. • Demonstrated positive, proactive "can do" attitude and willingness to learn. • Native Finnish speaker, fluent in Swedish and English <p>Wants:</p> <ul style="list-style-type: none"> • Previous experience working in Test and Measurement related businesses. • Solid understanding of electronic test and measurement fundamentals. • Basic understanding of wireless technologies for example GSM, W-CDMA, WiMAX • Basic understanding of the generation, demodulation and analysis of digital communication signals. • Basic programming skills applied in a T&M environment using programming languages such as VEE, LabView, Matlab and Visual Basic. • Basic understanding of RF/MW fundamentals with practical lab experience using RF/MW test equipment. • Basic understanding of IT networks and infrastructure, knowledge of MS Office suite, CRM customer database, Oracle and Siebel systems.
<p>What's on offer</p>	<p>Full time Job Permanent Contract</p>

If interested please send us your CV to lmartinez@talentsearchpeople.com or call (+34) 932 31 23 25 (ask for Lara)

Also you can check other offers visiting our website www.talentsearchpeople.com